

## BOARDING POLICY

### **Boarding Policy**

**HOURS:** Animals can be checked in or checked out during office hours (**7:30-12:00 and 1:00-5:30 Monday-Friday, 8:00 am-10:00 am Saturday, 5:00 pm-6:00 pm Sunday (pick-up only)**)).

**HOLIDAYS:** **There is no Holiday check in or check out of board animals.** Holidays include; New Years, Easter, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, Christmas, and Sundays preceding a Monday Holiday.

**VACCINATIONS:** It is the responsibility of the animal's owner to provide the staff with proof of up to date vaccinations for each animal. We will not accept any animal into the kennel without current Rabies, Distemper/Hepatitis/Lepto/Parainfluenza, Parvo, CIV (H3N2), Bordetella for Canines and Rabies, Feline Leukemia, and CVRC for Felines. For Canines a Bordetella **must be given** every 6 months. We also inspect each animal upon check-in for external parasites such as fleas and ticks. We will treat infected animals **at the owner's cost** to protect other animals at the kennel.

**BOARDING BILL:** **Must be paid in advance or at time of check-out. We do not bill clients.**

**BEDDING:** We provide towels and bedding. It is not necessary to bring blankets, towels, and bedding. If owner brings these items, please label accordingly. **Animals can chew these up.**

**TOYS:** Owner may bring toys marked with pet's full name. Natural chew toys such as rawhide bones, cow hooves, pig ears, etc. **MAY OR MAY NOT BE RETURNED.**

**FEEDINGS:** If food is brought from home, it will be labeled upon arrival. Special feeding instructions must be provided at check in time.

**MEDICATION:** Any medication to be given to your pet during its stay must be listed on the check-in form. Oral and topical medications given on a regular schedule will be charged an extra fee. Monthly heartworm and flea/tick preventative will be given at no extra charge.

**BATHS:** If you request bathing services for your pet there is an additional charge. **These animals must be checked out later in the day due to drying and brush out times.** **NO BATHS** will be done on Saturdays, Sundays, or holidays.

**ACCOMMODATIONS:** The staff reserves the right to move animals to different accommodations if animals are uncomfortable or incompatible with their roommate.

**EXERCISE:** Each animal, regardless of where they are kenneled, is exercised at least twice daily in our fenced in exercise yard. Depending on weather and number of boarders, pets may be taken out more frequently. Those that are staying in the luxury suites will be exercised often throughout the day.

**ILLNESS:** Please alert our staff of any medical or behavior problems your pets have at check-in. If your pet should become ill while boarding, we will treat at **All Animal Hospital** and **at your expense.**